

## Annexure A

### Escalation Matrix:

Details of	Contact Person	Address	Contact No.	Email ID	Working Hours
Customer Care	Mr. Sonu Kumar	A-15, Sector-64, Noida, Uttar Pradesh-201301	0120-4910074	<a href="mailto:support@shareindia.com">support@shareindia.com</a>	09:00 AM to 6:00 PM
Head of Customer Care	Ms. Swati Sharma	A-15, Sector-64, Noida, Uttar Pradesh-201301	7428134967	swatisharma@shareindia.co.in	10:00 AM to 06: 30 PM
Compliance Officer	Mr. Vikas Aggarwal	A-15, Sector-64, Noida, Uttar Pradesh-201301	9990671542	<a href="mailto:complianceescalation@shareindia.com">complianceescalation@shareindia.com</a>	10: 00 AM to 6:00 PM
CEO	Mr. Sachin Gupta	A-15, Sector-64, Noida, Uttar Pradesh-201301	7428214655	<a href="mailto:ceoescalation@shareindia.com">ceoescalation@shareindia.com</a>	10: 00 AM to 6:00 PM

In absence of a response/ compliant not addressed to your satisfaction, you may lodge a complaint with **SEBI** at

<https://scores.gov.in/scores/Welcome.html>,

#### Exchange at

- <https://investorhelpline.nseindia.com/NICEPLUS/>,
- <https://ncdex.com/investor-complaint>,
- <https://bsecrecs.bseindia.com/ecomplaint/frmInvestorHome.aspx>,
- <https://www.mcxindia.com/Investor-Services>,

#### CDSL at

- <https://www.cdslindia.com/Footer/grievances.aspx>

Please quote your Service Ticket/ Complaint Ref No. while raising your Complaint at SEBI SCORES/ Exchange Portal.